EXHIBIT 121
Something like that is do-able but I doubt it would give Karl any better feeling about us!

On Sep 29, 2004 11:16 AM, Mia Simonson <mias@betterinternet.com> wrote:

> That is correct Dan,
> This has to do with us trying to reduce the churn on distribution.
> We are MUCH less profitable with an add/remove function in place.
> However, we should consider a better way of doing these deals.
> Would it be possible, to add and add/remove function to the app that
> automatically removes itself (the function) after e.g. 1 week?
> Thanks,
> Mia
>
> Mia Simonson
> Distribution Manager
>
> Better Internet, LLC
> Phone: +1 646 442 1240
> Fax: +1 646 613 0386
> Cell: +1 917 715 4936
> E-mail: mias@betterinternet.com
> Web: http://www.betterinternet.com

> -----Original Message-----
> From: Chris Dowhan <mailto:chris@direct-revenue.com>
> Sent: Wednesday, September 29, 2004 16:03 AM
> To: dan@direct-revenue.com
> Cc: Mia Simonson; 'Joshua Abram'; 'Daniel Domon'
> Subject: Re: Distribution Concerns
>
> But to be specific on this one, we promised them an uninstall and then
> when we thought they weren't watching any more, removed it on purpose.
> This is actually a successfully managed process as opposed to
> something that fell between the cracks.

> On Sep 29, 2004 10:41 AM, Daniel Domon <dan@direct-revenue.com> wrote:
>
> > I asked about this casually in the past, and learned that we had a
> > few of these morphs like uninstall processes in place. Without a
> > formal, documented and continuously managed process to maintain
> > this - there is NO WAY that this will work.
> > So - yes - we obviously have to sit down and track down all these
> > buried bodies.
>
> > If we promised this company an uninstall he has every right to be
> > annoyed and now we look stupid.
> >
> "dan"

> -----Original Message-----
> From: 'Mia Simonson' <mias@betterinternet.com>
> Date: Wed, 29 Sep 2004 10:41:2
> To: 'Joshua Abram' <jasa@direct-revenue.com>; 'Daniel Domon'
We should address this as early as possible.

Please let me know when you have time to discuss. I talked to him last night and mentioned that we're putting http://www.mycottuneup.com in place and may disable his add/remove sometimes during the process.

M.

Mia Simonsen

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From: Karl Bernard [mailto:karl@1searchtech.com]

Sent: Wednesday, September 29, 2010 12:46 AM

To: mia@abetterinternet.com; josh@abetterinternet.com

Cc: charles@gammae.com; daniel@gammae.com

Subject: Distribution Concerns

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Mia and Joshua,

Last night I ran some routine tests. I do those about every 3-4 weeks.

A portion of the tests I do include installing your software on different OS and look for conflicts.

I found out (as I also found out the last 2 times I did those tests) that no entry was added in the Control Panel Add/Remove, making the software impossible to remove without manual means.

As it was agreed that the remove link would be present on my install, I

really find insulting that I need to monitor your install process and tell you to get that fixed every time I do some tests. Please, make sure this is the last time we have that issue.

The second thing that I found out is that when manually uninstalling your software (only possible if!), that you re-install another version of your software, which is impossible to remove.

An exe with a random file name located in windows/system32 that is started by an entry with a random name in the Run registry, seems to monitor that localrund is registered as a key and when it is remove, will

automatically install multimp.dll which seems to be even more aggressive on

the publicity it displays, advertising adware removers.

What we try to unregister multimp, if that process with random file

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name is not killed, multimpr get reinstalled automatically.

I really find this behavior unacceptable, especially as we are talking about partnership and regulation. How can we believe it a long term partnership with a partner that can't keep his end of the deal by making the software removable and have such re-install policies. I am certain that making a software impossible to remove doesn't fit within future regulations and it certainly doesn't fit within my values.

Karl Bernard

Sent via BlackBerry -

Daniel Doman

DirectRevenue LLC