

EXHIBIT 53

Re: Norton and McAfee are block our uninstalls. This is urgent and...

Subject: Re: Norton and McAfee are block our uninstalls. This is urgent and bad.
From: Daniel Doman <dan@direct-revenue.com>
Date: Thu, 26 May 2005 00:20:44 -0400
To: "Raffi Minassian" <raffi@direct-revenue.com>

On May 25, 2005, at 11:33 PM, Raffi Minassian wrote:

I am already on top of this.

Dan - relax you have a few more days away from the office

-----Original Message-----

From: Daniel Doman [<mailto:dan@direct-revenue.com>]
Sent: Tuesday, May 24, 2005 10:38 PM
To: Sathish Dhinakaran
Cc: Raffi Minassian; Eric Mintz; Chris Dowhan; Scott Krause; Terry Davis; Matt Knox; Alan Chapell
Subject: Re: Norton and McAfee are block our uninstalls. This is urgent and bad.

I am digging through old emails. If you have already forwarded this to the right parties great. Otherwise contact Raffi and Eric to get this to our lawyers. I believe that Alan Chapell is already touching base with them

On May 24, 2005, at 1:54 PM, Sathish Dhinakaran wrote:

Dan,

I have a video of Norton not letting us run on a machine. I could not replicate the same with McAfee. Will try to get that too. The video for Norton is in Z:\Sathish\videos\Norton with MPCT\

I got 2 videos, with and without Norton being active.

thanks,
sathish

Daniel Doman wrote:

Where are we on this? Since it effects our uninstall and that effects everything this is really really important.

I am not going to be in email touch much at all in the next 72 hours. Someone PLEASE follow up on this..

- dan-

On May 23, 2005, at 12:16 PM, Daniel Doman wrote:

sathish and Chris - please document this.. It is very serious. I am out of town all week.

- dan -

Begin forwarded message:

Re: Norton and McAfee are block our uninstalls. This is urgent and...

*From: *"Kibel, Gary A." <GKibel@ddlaw.com>
*Date: *May 23, 2005 12:05:51 PM EDT
*To: *"Daniel Doman" <dan@direct-revenue.com>, "Jonathan Cohen" <jcohen@weisergruop.com>, "Edelman, Sara" <SEdelman@ddlaw.com>
*Cc: *"Chris Dowhan" <chris@direct-revenue.com>, "Andrew Reiskind (E-mail)" <reiskind@optonline.net>
*Subject: RE: Norton and McAfee are block our uninstalls. This is urgent and bad.

Dan,

If you could give us either (i) a written, technical explanation of exactly what is happening (i.e., identify the specific processes that are being disrupted) or (ii) give us any kind of screen shot, that would be very helpful.

Thanks,

-gary

-----Original Message-----

From: Daniel Doman [mailto:dan@direct-revenue.com]
Sent: Tuesday, May 17, 2005 10:33 PM
To: Kibel, Gary A.; Jonathan Cohen; Edelman, Sara
Cc: Chris Dowhan
Subject: Norton and McAfee are block our uninstalls. This is urgent and bad.

Norton and McAfee are blocking our UNINSTALLS from working. The user runs the uninstall but it doesn't work because they block the communication. This is silent and there is no warning to the user.

We could check for certain processes and alert the user but this is an imperfect and constantly moving target.

This is REALLY bad. Norton and McAfee are now preventing users from uninstalling us and this is going to cause chaos.

What to do? There aren't really screen shots we can show. I suppose that we can show a process list and then a successful uninstall and then a process list and an unsuccessful install. Hard to show a clear cause and effect.

How shall we proceed?

-dan-

This message contains confidential information and is intended only for dan@direct-revenue.com, jcohen@weisergruop.com,

Re: Norton and McAfee are block our uninstalls. This is urgent and...

SEdelman@dqlaw.com, chris@direct-revenue.com,
reiskind@optonline.net. If you are not dan@direct-revenue.com,
jcohen@weisergroup.com, SEdelman@dqlaw.com,
chris@direct-revenue.com, reiskind@optonline.net you should
not disseminate, distribute or copy this e-mail. Please notify
GKibel@dqlaw.com immediately by e-mail if you have received
this e-mail by mistake and delete this e-mail from your
system. E-mail transmission cannot be guaranteed to be secure
or error-free as information could be intercepted, corrupted,
lost, destroyed, arrive late or incomplete, or contain
viruses. The sender therefore does not accept liability for
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