EXHIBIT 100

Subject: Please help one of our investors

From: Joshua Abram <josh@direct-revenue.com>

Date: Mon, 16 May 2005 17:50:16 -0400

To: Scott Krause <scott@direct-revenue.com>, Barry Osherow <BOsherow@ticc.com>

Scott-

Barry Osherow is with TICC, one of our investors.

Barry has a colleague, Bronco, who had some issues in using MyPcTuneup. Barry will introduce you to Bronco. Could you please trouble-shoot his issues and let me know what happens. This experience apparently involved an AOL browser.

Many thanks,

Joshua