

EXHIBIT 124

Andrew Romatz

From: Daniel Doman [dan@direct-revenue.com]
Sent: Wednesday, June 08, 2005 7:50 AM
To: Alan Chapell
Cc: 'Joshua Abram'; 'Chris Dowhan'
Subject: Re: CNET Conference --- Question

Alan -

The Symantec firewall issue is pretty serious in that it blocks our uninstall from properly working and without using our uninstall the user cannot effectively remove our software without it..

- dan-

On Jun 8, 2005, at 1:47, AM, Alan Chapell wrote:

> FYI. Sounds like this could take a while.
>
> Dan, my original goal was to focus on MyPCTuneup first. My current
> thinking is to document any and all issues re: Symantec as soon as
> possible...
>
> Alan
>
>
> -----Original Message-----
> From: David Cole [mailto:david_cole@symantec.com]
> Sent: Wednesday, June 08, 2005 1:39 AM
> To: Alan Chapell
> Subject: RE: CNET Conference --- Question
>
> Alan, currently you're in line behind a couple of other folks who
> approached us much earlier. We are focused on closing them out and
> then will move onto your request. How long it takes us to resolve the
> your request is highly dependent on the # of applications, how complex
> the
> application(s) is, how quickly we receive info back, etc. We'll move
> forward as quickly as we can and feel free to keep in touch with me
> but it may take a while to come to a resolution.
>
> Regards,
>
> Dave
>
>
>
> "Alan Chapell" <achapell@chapellassociates.com>
> 06/07/2005 01:40 PM
>
> To
> "'David Cole'" <david_cole@symantec.com> cc
>
> Subject
> RE: CNET Conference --- Question
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>
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>
>

> Hi Dave - How soon should I expect your team to get in touch with us?
>
> Thanks!
>
> Alan
>
>
> -----Original Message-----
> From: David Cole [mailto:david_cole@symantec.com]
> Sent: Wednesday, June 01, 2005 3:04 PM
> To: Alan Chapell
> Subject: Re: CNET Conference --- Question
>
> Hi Alan,
>
> Nice speaking with you. Here's the link to the online form:
> https://submit.symantec.com/security_risks/dispute/index.html
>
> Dave Cole
> Director, Product Management
> Security Response
> Office: 310.449.8370
> Mobile: 310.594.3860
> www.symantec.com
>
>
>
> "Alan Chapell" <achapell@chapellassociates.com>
> 05/24/2005 01:56 PM
>
> To
> <david_cole@symantec.com>
> cc
>
> Subject
> CNET Conference --- Question
>
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>
> Dave -
>
> I left a message on your vmail earlier today. I think we met briefly
> at the recent CNET conference. I have a client who's adware removal/
> uninstall
>
> tool does not work properly when the consumer has Norton firewall
> operating. I'd like to figure out what preventing the programs from
> working at the same time. Would you be so kind as to suggest someone I
> can
>
> speak with?
>
> Cheers,
>
> Alan
>
> Alan Chapell
> President
> Chapell & Associates
> 236 West 10th Street
> New York, NY 10014
> tel 212-675-1270
> fax 646-304-7147
> mobile 917-318-8440

> email achapell@chapellassociates.com
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> Co-Chairman, NYC chapter of the IAPP -- IAPP Certified Privacy
> Professional Contributor, iMediaConnection.com, DMNews, Target
> Marketing & Privacy Officer Advisor
>
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