

EXHIBIT 135

Subject: Re: [Fwd: [Fwd: Re: MyPCTuneUp debug program]]

From: Daniel Doman <dan@direct-revenue.com>

Date: Thu, 2 Jun 2005 11:56:39 -0400

To: Terry Davis <terry@direct-revenue.com>

CC: DarkArts@direct-revenue.com, Daniel Doman <ddoman@direct-revenue.com>, Raffi Minassian <raffi@direct-revenue.com>, Eric Mintz <emintz@direct-revenue.com>, Chris Dowhan <chris@direct-revenue.com>

Don't assume that anyone isn't full of it.

- 1 - We do need to make sure that the uninstall works
- 2 - We MUST keep the client as hard as possible or we will vanish
- 3 - We cannot do any harm
- 4 - Everyone understands that tight binding is a good thing, but it will happen as it happens and we have to work with loose distribution for now

- dan -

On Jun 2, 2005, at 10:14 AM, Terry Davis wrote:

The email below from one of our frustrated users illustrates another of the 'costs' of stickiness in addition to the engineering itself. As we get more sticky, we also have more moving parts with more possible failure points. As a result, when failures to uninstall do happen any good press we get with MyPCT and branding get quickly lost.

I think we are going in the right direction providing valuable apps in exchange for ads. It would seem a good idea to tightly couple the app with our ad client as an alternative to extreme stickiness. We would thus have the user himself perform function of keeping the ad client on the machine by his desire to have the free application we bundle.

Terry

----- Original Message -----

Subject: [Fwd: Re: MyPCTuneUp debug program]

Date: Thu, 2 Jun 2005 09:55:49 -0400 (EDT)

From: MyPCTuneUp Support <scott@mypctuneup.com>

Organization: Direct Revenue, LLC

To: tchen@direct-revenue.com, terry@direct-revenue.com

fyi

From: Bill Anderson@playlsi.com

Date: June 2, 2005 9:44:12 AM EDT

To: MyPCTuneUp Support <scott@mypctuneup.com>

Subject: Re: MyPCTuneUp debug program

I have already formatted the hard drive and rebuild the pc for the user, he couldn't be down for 2+ days without a pc.

I had already tried it several ways including booting in safe mode with nothing open except the uninstaller and after 10+ minutes it states it was complete but the program was not removed. This is the exact reason why ad-ware/spy-ware programs and their producers are given such a bad name, if you can't remove the software even with the uninstaller it is a BAD program (some would deem this a virus).

Thank you for your help
Bill

MyPCTuneUp Support <scott@mypctuneup.com>

06/02/2005 08:27 AM

To: [Bill Anderson@playlsi.com](mailto:Bill_Anderson@playlsi.com)

cc:

bcc:

Subject: ' Re: MyPCTuneUp debug program

Bill, this analysis told us that our uninstaller program hung somewhere in the middle of its operation. Our engineer's suggestion was that you try running the uninstaller program again, with all browsers and any open programs closed, and see if that works.

If this does not work, we will have an enhanced uninstaller program released next week that can pinpoint the problem more effectively.

Regards,
Scott

On May 31, 2005 05:54 PM, [Bill Anderson@playlsi.com](mailto:Bill_Anderson@playlsi.com) wrote:

> OK I ran the debug, and then also ran the removal tool at the same
> time,
> about 1/2 the way through the removal the debug exe disappeared off the
> desktop. Here is the dat file

>
>
>
> Thanks
> Bill

>
>
>
> MyPCTuneUp Support <scott@mypctuneup.com>
> 05/31/2005 03:29 PM

> To: bill_anderson@playlsi.com
> cc:
> bcc:
> Subject: MyPCTuneUp debug program

>
>
> Hello,

>
> Can you run the attached program? This will create a text file on your
> computer that will tell us why MyPCTuneUp isn't working properly.

>
> Please run this program. It will create a text file and place it on
> your
> C drive as:
>
> C:\DrDebug.dat
>
> Please rename it as yourfirstnameyourlastname.dat (for example,
> johnsmith.dat) and email it back to me.
>
> I will then find out exactly MyPCTuneUp isn't working properly on your
> machine, and email you back with a final uninstall solution within the
> next day.
>
> We're committed to helping you uninstall any ABI-Network advertising
> software. Please let me know if you have any further questions.
>
> Regards,
> Scott
>