

# EXHIBIT 92

read and enjoy - some of the feedback from MYPCT

**Subject:** read and enjoy - some of the feedback from MYPCT

**From:** Daniel Doman <dan@direct-revenue.com>

**Date:** Wed, 15 Jun 2005 20:13:14 -0400

**To:** Jean-Philippe Maheu <jpmaheu@direct-revenue.com>, Andrew Reiskind <areiskind@direct-revenue.com>

**CC:** Alan Murray <alan@direct-revenue.com>, Raffi Minassian <raffi@direct-revenue.com>

**Word usage:**

shit = 34

fuck = 37

die = 103

kill = 15

fucking = 44

Lots of variations on these..,

**Some of my favorite phrases:**

"so fuck you and watch you fucking BUILDING and HOUSE, because I will blow them up, at a time of my choosing "

"If I ever meet anyone from your company I will kill you. I will fucking kill you, and your families."

"I will pray for death of your kids. All of you and your kids should be burn in hell. "

"I hope some another courageous man will reduce all of you and your kids to ashes. "

"Damn you! Death to your kids ! "

"I am coming over there to kill you "

" I am going to fucking kill all you motherfuckers "

"If I had a gun I'd find and kill you. "

"If I ever get the chance I'm going to hunt every fucking employee in your fucking company and rip their goddamn hearts out of their chests. Then I'm going to go and kill every relative you people have. "

"I Will Stand Up And CHEER!!!! as soon as you ASSHOLES start being killed off....."

**This is my personal favorite - he has a sense of humor:**

"if you dont get rid of this fucking shit. AHHHH, i got a knife to my throat and if i get another pop up tonight i am going to kill myself. "

Of course this *isn't funny* and the number and intensity of these messages has gone up substantially.

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Begin forwarded message:

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**From:** "Raffi Minassian" <[raffi@direct-revenue.com](mailto:raffi@direct-revenue.com)>  
**Date:** June 15, 2005 4:42:45 PM EDT  
**To:** "Daniel Doman" <[dan@direct-revenue.com](mailto:dan@direct-revenue.com)>  
**Subject:** FW: The good, the bad and the ugly!

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**From:** Douglas Kee [<mailto:doug@direct-revenue.com>]  
**Sent:** Wednesday, June 15, 2005 4:40 PM  
**To:** 'Brian May'; 'Raffi Minassian'  
**Subject:** FW: The good, the bad and the ugly!

Was talking to Emma since she handles the MPCT emails. I asked if she could forward the emails so we can figure out what complaints people have about MPCT.

Of note -

People don't believe they asked for the software or ever accepted it.

The death threats are archived but we don't send them anywhere. Good thing QA sits farthest away from the entrance.

Users didn't like the purple webpage saying that the uninstall may harm their computer. This will be removed.

Might be useful to get her a copy of VMware or some other sandbox since she sometimes needs to open attachments from users.

-----Original Message-----

**From:** Emma Gordon [<mailto:emma@direct-revenue.com>]  
**Sent:** Wednesday, June 15, 2005 4:18 PM  
**To:** [doug@direct-revenue.com](mailto:doug@direct-revenue.com)  
**Subject:** The good, the bad and the ugly!

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Doug,

Thanks for your interest in the insane world of Mypotuneup Support aka: "its not spyware, it's advertising software (teethy grin)"

Attached is my latest report to Scott, along with a document where I store all especially violent/threatening emails. Hoax or not they are saved.

Let me know if I can do anything else for you and the QA Team.

Thank you,

Emma - Mypotuneup Support

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mypc-support0613.doc

Content-Type: application/msword  
Content-Encoding: base64

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Part 1.1.3

Content-Type: text/html  
Content-Encoding: 7bit

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Negative Feedback.doc

Content-Type: application/msword  
Content-Encoding: base64

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Part 1.1.5

Content-Type: text/html  
Content-Encoding: quoted-printable

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mypc-support0613.doc

Content-Type: application/msword