

EXHIBIT 97

Andrew Romatz

From: Debra Ray [raven29033@yahoo.com]
Sent: Saturday, June 04, 2005 1:35 PM
To: jcohen@direct-revenue.com; apancer@direct-revenue.com; amurray@direct-revenue.com;
ddoman@direct-revenue.com; dkaufman@direct-revenue.com; rhook@direct-revenue.com;
cdowhan@direct-revenue.com; jengroff@direct-revenue.com; minassian@direct-revenue.com;
jabram@direct-revenue.com
Subject: Business

I can not begin to tell you how disgusted I am by your company's business practices. Thanks to you, and your so-called 'safe' and 'compliant' software, my computer is now nearly inoperable!

I've spent over 38 hours attempting to clean and repair my computer with no luck. I've had professionals attempt. The use of my computer is essential as I am a single mother dependent on finding work and now I'm unable to even print my resume thanks to you.

Rest assured that I will be filing complaints with President Bush, Truste, the Federal Trade Commission, the Governor and Attorney General of New York, the United States Attorney General and EVERY other professional organization and government oversight committee and agency I can find.

You are dispicable and I hope that the future finds your asses in jail, or worse, unemployed like me!

Deborah Ray

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