

February 18, 2013

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VIA EMAIL AND FEDEX

ADDRESS HIDDEN

Re: **MyITtech / Enigma Software Group**

Dear Mr. [REDACTED]

This firm represents Enigma Software Group. We are writing in relation to the “review” you recently posted to YouTube concerning our client’s product SpyHunter 4.

Your “review” – as well as your written comments posted below the “review” – comprise false and misleading statements about SpyHunter 4, made in commerce in promotion of your business and products you promote as an affiliate, and as such they constitute false advertising in violation of federal law in the United States (*see* 15 U.S.C. § 1125(a)(1)(B)), trade libel, and unfair competition. Our client will take legal action against you if you do not immediately take down the “review” and its comments.

You are absolutely entitled to develop and even promote your own opinions concerning SpyHunter 4. Enigma Software Group (ESG) regrets that you are not a fan of its SpyHunter 4 product, but this letter does not concern your personal opinions. You are receiving this letter because your “review” and your comments assert falsely and without any evidence:

- That SpyHunter 4 is “ransomware”;
- That SpyHunter 4 is a “rogue” program;
- That SpyHunter 4 is a “fake” program;
- That SpyHunter 4 is “actually malicious and holds your computer for ransom and requires you to pay to remove the viruses”;
- That, “even after you pay,” SpyHunter 4 “won’t actually remove the threats, which has been true in some cases”;
- That SpyHunter 4 will “lock down your system and demand you pay before it’ll give you access to your system back”;
- That “sometimes [SpyHunter 4] works; sometimes it doesn’t”; and
- That “many reputable software, I guess anti-virus, testing groups such as av-comparatives.org do believe SpyHunter is actually malicious.”

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You conducted a simple test to determine whether SpyHunter 4 would locate and block access to 10 malware programs that you selected. SpyHunter 4 identified and warned you about each one. You state in your “review” that you would prefer that ESG had configured the “Allow” and “Block” buttons in its Unknown Execution Guard differently. You also state that you would prefer that SpyHunter 4 actually barred you from executing unknown programs, rather than giving you the option to run them. You are entitled to your opinions on these points. However, nothing in your test supports any of the highly negative and damaging assertions above.

What is more, you admit several times in your “review” that you had made up your mind about the score you planned to give SpyHunter 4 before you ran the test. Put another way: You admit that you intentionally set out to malign our client and its product.

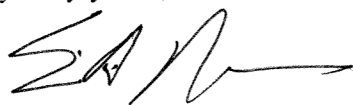
Your “review” is also factually incorrect in its statements with respect to AV Comparatives and “other reputable ... testing groups.” AV Comparatives has not reviewed SpyHunter 4, and we are aware of no so-called reputable testing group that has called SpyHunter 4 “malicious” as you publicly assert in your “review.” You simply made this up or repeated false statements by other misinformed persons.

Moreover, the version of HitmanPro that you used in your “review” listed SpyHunter 4 in error, and SurfRight B.V., the publisher of the program, has now removed that listing.

We hereby demand that you immediately take down your “review” of SpyHunter 4 and the comments that follow it. If you fail to do so, ESG will commence legal action against you in federal court in the United States without further warning. If you properly comply, ESG has authorized us to inform you that it will not seek monetary damages from you in connection with this incident. We look forward to hearing from you promptly.

This letter is written without waiver of any of our client’s rights or remedies, all of which are expressly reserved.

Very truly yours,

A handwritten signature in black ink, appearing to read 'E.A. Prager', with a long horizontal flourish extending to the right.

Eric A. Prager

cc: Enigma Software Group